

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Central West District  
609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** March 3, 2026

**Inspection Number:** 2026-1053-0003

**Inspection Type:**  
Proactive Compliance Inspection

**Licensee:** Omni Quality Living (Southwest) Limited Partnership by its general partner  
Omni Quality Living (Southwest) GP Ltd.

**Long Term Care Home and City:** Heritage House, St Jacobs

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 3, 2026

The following intake(s) were inspected:

Intake: #00171882 - Proactive Compliance Inspection - Generator Initiative

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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