

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: April 29, 2026
Inspection Number: 2026-1284-0002
Inspection Type: Proactive Compliance Inspection
Licensee: Slovenian Linden Foundation
Long Term Care Home and City: Dom Lipa, Etobicoke

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 21-24, 27-29, 2026

The following intake(s) were inspected:

- Intake: #00176134 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: FLTCA, 2021, s. 6 (1) (c)

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(c) clear directions to staff and others who provide direct care to the resident; and

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A resident's care plan did not provide clear direction to the staff, specifically relating to their hydration needs.

The care plan was updated on April 27, 2026.

Sources: Review of a resident's care plan, and interviews with the Registered Dietitian (RD) and the Director of Care (DOC).

Date Remedy Implemented: April 27, 2026

WRITTEN NOTIFICATION: Plan of Care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (9) 1.

Plan of care

s. 6 (9) The licensee shall ensure that the following are documented:

1. The provision of the care set out in the plan of care.

A resident required a specific nutritional product. There was no record of administration of this product for a period of time.

Sources: Review of a resident's dietary orders and administration records; interviews with a Registered Nurse (RN), the RD, and the DOC.

WRITTEN NOTIFICATION: Dietary Services

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 76 (c)

Dietary services

s. 76. Every licensee of a long-term care home shall ensure that the dietary services component of the nutritional care and dietary services program includes,

- (c) dining and snack service; and

A staff did not portion several menu items correctly using utensils of proper serving sizes to ensure adequate nutritional intake for the residents during lunch service.

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Sources: Inspector's observations, the home's policy on portion control, interviews with a Dietary Aide (DA) and the Food Services Manager (FSM).

WRITTEN NOTIFICATION: Food Production

NC #004 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 78 (2) (c)

Food production

s. 78 (2) The food production system must, at a minimum, provide for,
(c) standardized recipes and production sheets for all menus;

A Cook did not prepare a menu item according to a standardized recipe for lunch service.

Sources: Inspector's observations, the home's policy on standardized recipes, the home's recipe binder, interviews with a Cook and the FSM.

WRITTEN NOTIFICATION: Food Production

NC #005 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 78 (3) (b)

Food production

s. 78 (3) The licensee shall ensure that all food and fluids in the food production system are prepared, stored, and served using methods to,

(b) prevent adulteration, contamination and food borne illness. O. Reg. 246/22, s. 78 (3).

A dietary staff did not clean and sanitize the probe thermometer before and after checking the temperature of each menu item during lunch service.

Sources: Inspector's observations, the home's policy on food temperature monitoring, interviews with a DA and the FSM.

WRITTEN NOTIFICATION: Dining and Snack Service

NC #006 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 79 (1) 5.

Dining and snack service

s. 79 (1) Every licensee of a long-term care home shall ensure that the home has a dining and snack service that includes, at a minimum, the following elements:

5. Food and fluids being served at a temperature that is both safe and palatable to the residents.

i) A Cook did not check the internal temperature of two menu items at the end of the preparation process. On the same day, a DA did not check the internal temperature of two menu items at point of service.

Sources: Inspector's observations, the home's policy on food temperature monitoring, the home's policy on food temperature control, interviews with a Cook, a DA, and the FSM.

ii) A DA served two menu items in which the holding temperatures were determined to be unsafe prior to serving.

Sources: Inspector's observations, the home's policy on food temperature monitoring, the home's policy on food temperature control, interviews with a DA and the FSM.

WRITTEN NOTIFICATION: Registered Dietitian

NC #007 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 80 (2)

Registered dietitian

s. 80 (2) The licensee shall ensure that a registered dietitian who is a member of the staff of the home is on site at the home for a minimum of 30 minutes per resident per month to carry out clinical and nutritional care duties.

Based on the number of licensed beds at the home, the RD did not meet the minimum required on site hours per month.

Sources: Review of RD contract and invoices; and interviews with the RD, the DOC and the Administrator.



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