

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Hamilton Service Area Office
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jun 4, 2021	2021_569508_0010	019601-20, 020678- 20, 021260-20	Critical Incident System

Licensee/Titulaire de permisThe Regional Municipality of Niagara
1815 Sir Isaac Brock Way Thorold ON L2V 4T7**Long-Term Care Home/Foyer de soins de longue durée**Douglas H. Rapelje Lodge
277 Plymouth Road Welland ON L3B 6E3**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

ROSEANNE WESTERN (508)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): May 18, 19, 2021 (on-site), May 20, 21, 26, 2021 (off-site).

he following Critical Incident (CI) reports were inspected:

- Log #019601-20, related to alleged resident to resident abuse;**
- Log #020678-20, related to alleged improper care of a resident;**
- Log #021260-20, related to a resident fall resulting in an injury;**

Complaint inspection #2021_569508_0009 was conducted concurrently during this CI System inspection.

During the course of the inspection, the inspector toured the facility, reviewed resident clinical records, CI reports and conducted an Infection Prevention and Control (IPAC) checklist.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Resident Care (DRC), Housekeeping/Laundry/Dietary Manager, Physiotherapist (PT), registered staff and Personal Support Workers (PSW).

The following Inspection Protocols were used during this inspection:

**Falls Prevention
Infection Prevention and Control
Personal Support Services
Responsive Behaviours**

During the course of this inspection, Non-Compliances were not issued.

**0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 8th day of June, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.