

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**  
119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Original Public Report

<b>Report Issue Date:</b> July 17, 2023	
<b>Inspection Number:</b> 2023-1599-0002	
<b>Inspection Type:</b> Complaint Critical Incident System	
<b>Licensee:</b> The Regional Municipality of Niagara	
<b>Long Term Care Home and City:</b> Douglas H. Rapelje Lodge, Welland	
<b>Lead Inspector</b> Emily Robins (741074)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

## INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): June 27-30, 2023 and July 4-6, 10-13, 2023.</p> <p>The following intakes were inspected:</p> <ul style="list-style-type: none"> <li>Intake #00020249 related to Falls Prevention and Management.</li> <li>Intake #00088665 related to a complainant with concerns regarding Skin and Wound Prevention and Management, Contenance Care, and Resident Rights.</li> </ul> <p>The following intakes were completed during this inspection:</p> <ul style="list-style-type: none"> <li>Intake #00016408 related to Falls Prevention and Management.</li> </ul>
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The following **Inspection Protocols** were used during this inspection:

- Contenance Care
- Skin and Wound Prevention and Management
- Infection Prevention and Control
- Residents' Rights and Choices
- Falls Prevention and Management

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.