

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
May 3, 2021	2021_555506_0012	016924-20, 021346- 20, 021553-20, 003112-21, 006348-21	Critical Incident System

Licensee/Titulaire de permis

Dover Cliffs Operating Inc.
5015 Spectrum Way, Suite 600 Mississauga ON L4W 0E4

Long-Term Care Home/Foyer de soins de longue durée

Dover Cliffs
501 St. George Street P.O. BOX 430 Port Dover ON N0A 1N0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

LESLEY EDWARDS (506)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): April 23, 27, 28 and 29, 2021.

The following intakes were completed:

**Log #006348-21, Critical Incident System (CIS) #1056-000005-21 related to unexpected death; and,
Log #003112-21, CIS #1056-000003-21 related to falls prevention and hospitalization; and,
Log #021553-20, CIS #1056-000019-20 related to falls prevention; and,
Log #021346-20, CIS #1056-000018-20 related to falls prevention; and,
Log #016924-20, CIS #1056-000016-20 related to falls prevention.**

During the course of the inspection, the inspector(s) spoke with The Executive Director, Director of Care (DOC), Associate Director of Care (ADOC), Registered Nurse (RN), Registered Practical Nurses (RPNs), Personal Support Worker (PSWs), Personal Support Attendant (PSA), housekeeping staff and residents.

During the course of the inspection, the inspector conducted a tour of the home, observed the provision of care, completed an infection prevention and control assessment (IPAC), reviewed resident health records, reviewed relevant policies and procedures and conducted interviews.

The following Inspection Protocols were used during this inspection:

**Falls Prevention
Hospitalization and Change in Condition
Infection Prevention and Control**

During the course of this inspection, Non-Compliances were not issued.

**0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 3rd day of May, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.