

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: March 16, 2026

Inspection Number: 2026-1247-0003

Inspection Type:
Proactive Compliance Inspection

Licensee: The Rekai Centres

Long Term Care Home and City: Sherbourne Place, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 3-6, 9, 11-13, 16, 2026.

The following intake was inspected:

- Intake: #00172136 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Food, Nutrition and Hydration

INSPECTION RESULTS

WRITTEN NOTIFICATION: SKIN AND WOUND CARE

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(iv) is reassessed at least weekly by an authorized person described in subsection (2.1), if clinically indicated;

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1) A resident had altered skin integrity that required weekly assessments. The home's policies entitled Treatment Protocols and Quality Management indicated nursing staff were to document weekly wound assessments in the home's electronic wound documentation system.

Multiple weekly altered skin integrity assessments were hand-written. Information from the paper progress notes was entered into the home's electronic Wound Assessment three months later. The Executive Director (ED) indicated that information from hand-written notes should be entered into the home's electronic charting soon after.

Sources: Resident clinical records, policies Treatment Protocols (last reviewed January 2025) and Quality Management (last reviewed January 2025), interviews with an RPN, Skin and Wound Lead, and ED.

2) A resident had altered skin integrity that required weekly assessments. Weekly assessments were not conducted on multiple dates.

Sources: Resident clinical records, interviews with RPNs, Skin and Wound lead, Director of Nursing Services, and ED.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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