



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection November 23, 24, 2010	Inspection No/ d'inspection 2010_116_2754_23Nov121203	Type of Inspection/Genre d'inspection Complaint Log#1996
Licensee/Titulaire Drs. Paul and John Rekal Centre		
Long-Term Care Home/Foyer de soins de longue durée Drs. Paul and John Rekal Centre		
Name of Inspector/Nom de l'inspecteur Saran Daniel-Dodd		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a complaint inspection.</p> <p>During the course of the inspection, the inspector spoke with: The Administrator, Director of Care, Resident Service Coordinator, a resident and a family member.</p> <p>During the course of the inspection, the inspector: Interviewed members of the management team, reviewed the health record and the leave of absence records for a resident.</p> <p>The following Inspection Protocols were used in part or in whole during this inspection: Ad Hoc</p> <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken: 1 WN</p>		

NON-COMPLIANCE / (Non-respectés)	
Definitions/Définitions WN – Written Notifications/Avis écrit VPC – Voluntary Plan of Correction/Plan de redressement volontaire DR – Director Referral/Régisseur envoyé CO – Compliance Order/Ordre de conformité WAO – Work and Activity Order/Ordre: travaux et activités	
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le Loi de 2007 les foyers de soins de longue durée a trouvé. (Une exigence dans la loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence" prévue par la présente loi au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O.Reg 79/10 s.140. Every licensee of a long-term care home shall ensure that each medical absence, psychiatric absence, casual absence and vacation absence of a resident of the home is recorded.

Findings:

- Casual absences were not recorded on a consistent basis for the resident.
- Leave of absences were recorded when the resident left the home but are inconsistent in capturing when the resident returned.
- The home's Administrator informed the inspector that they identified a clerical error in calculation of days the resident was out of the building prior to July 1, 2010. The home has now implemented a new tracking process to record leave of absences from the home for all residents.

Inspector ID #:	116
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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date of Report: (if different from date(s) of inspection). January 20, 2011