

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: January 30, 2024	
Inspection Number: 2024-1541-0001	
Inspection Type: Proactive Compliance Inspection	
Licensee: Corporation of the County of Dufferin	
Long Term Care Home and City: Dufferin Oaks, Shelburne	
Lead Inspector Gabriella Del Principe (741734)	Inspector Digital Signature
Additional Inspector(s) Sharon Perry (155)	

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: January 15-19, 22-24, 2024.

The following intake was inspected:

- Intake #00105517, Proactive Compliance Inspection

The following Inspection Protocols were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Food, Nutrition and Hydration
- Residents' and Family Councils
- Medication Management

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Infection Prevention and Control
Safe and Secure Home
Prevention of Abuse and Neglect
Quality Improvement
Residents' Rights and Choices
Pain Management
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Minister's Directive-Infection Prevention and Control Measures

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 184 (3)

Directives by Minister

s. 184 (3) Every licensee of a long-term care home shall carry out every operational or policy directive that applies to the long-term care home.

The licensee has failed to comply with the Minister's Directive: COVID-19 Response Measures for Long-Term Care Homes (LTCHs), dated August 30, 2022, when they did not complete weekly Infection Prevention and Control (IPAC) audits during a COVID-19 outbreak.

In accordance with the Minister's Directive: COVID-19 Response Measures for LTCHs, the licensee is required to follow the COVID-19 Guidance Document for LTCHs in Ontario, last updated November 2023, for additional IPAC measures.

Rationale and Summary

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The COVID-19 Guidance Document for LTCHs in Ontario states that when a home is in COVID-19 outbreak, IPAC audits must be completed weekly.

The home was in a COVID-19 outbreak from December 23, 2023, to January 13, 2024. Records demonstrated that the Public Health of Ontario IPAC Self-Assessment Audit for Long-Term Care and Retirement Homes tool was not consistently completed.

A staff member indicated that the audit tool should have been completed weekly during the outbreak.

Failure to complete required IPAC audits prevented enhanced monitoring of the homes IPAC practices during an outbreak.

Sources: Record review of the homes Public Health of Ontario IPAC Self-Assessment Audit for Long-Term Care and Retirement Homes from December 2023 to January 2024, records of the monthly IPAC surveillance, and interview with a staff member. [741734]