

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Public Report**

**Report Issue Date:** April 13, 2026

**Inspection Number:** 2026-1541-0002

**Inspection Type:**

Critical Incident  
Follow up

**Licensee:** Corporation of the County of Dufferin

**Long Term Care Home and City:** Dufferin Oaks, Shelburne

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): April 1-2, 7-10, and 13, 2026

The following intake(s) were inspected:

- Intake: #00167734 regarding responsive behaviours.
- Intake: #00169042 regarding allegations of physical abuse.
- Intake: #00172602 regarding fall prevention and management.
- Intake: #00171743 - Follow-up #01 - CO #002 / 2026-1541-0001, O. Reg. 246/22 -s. 58 (4) (b), Responsive behaviours.

**Previously Issued Compliance Order(s)**

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2026-1541-0001 related to O. Reg. 246/22, s. 58 (4) (b)

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The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect  
Responsive Behaviours  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.