

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Aug 12, 2019	2019_617148_0023	015603-19, 015604-19	Other

Licensee/Titulaire de permis

Rural Healthcare Innovations Inc.
533 Clarence Street, P.O. Box 970 WINCHESTER ON K0C 2K0

Long-Term Care Home/Foyer de soins de longue durée

Dundas Manor Nursing Home
533 Clarence Street P.O. Box 970 WINCHESTER ON K0C 2K0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

AMANDA NIXON (148)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct an Other inspection.

This inspection was conducted on the following date(s): August 7 and 8, 2019

Compliance Order #001 and #002, related to LTCHA 2007, s.19 (1) and LTCHA 2007, s.76 (4), were issued May 2, 2019 under Inspection #2019_617148_0010, with a compliance due date of August 2, 2019. Both orders have been closed as the previous licensee, Dundas Manor Limited, is no longer responsible for the management of this long-term care home as of July 22, 2019. The new licensee, Rural Healthcare Innovations Inc., will be responsible to ensure compliance with the Long-Term Care Homes Act, 2007 as per the conditions of their licensee.

This inspection was to ensure compliance with LTCHA 2007, s.19 (1) and LTCHA 2007, s.76 (4).

No non-compliance was identified.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Executive Assistance, Office Manager, Registered Nurses, Registered Practical Nurses, Personal Support Workers, Dietary staff, Laundry staff and Activity staff members.

The Inspector reviewed the compliance plan related to Compliance Orders #001 and #002, the licensee's policy to promote zero tolerance of abuse and neglect of residents, content of abuse and neglect training developed for staff members and records of training provided to staff members related to abuse and neglect. The Inspector also observed staff to resident and resident to resident interactions.

The following Inspection Protocols were used during this inspection:
Prevention of Abuse, Neglect and Retaliation
Training and Orientation

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 12th day of August, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.