

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: August 9, 2023	
Inspection Number: 2023-1179-0002	
Inspection Type: Critical Incident System	
Licensee: Rural Healthcare Innovations Inc.	
Long Term Care Home and City: Dundas Manor Nursing Home, Winchester	
Lead Inspector Cheryl Leach (719340)	Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 24, 25, 26, 2023.

The following intake(s) were inspected:

- Intake #00089713 [CI 2674-000008-23] Alleged staff to resident abuse.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Reporting to the Director

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 28 (1) 2.

The licensee failed to immediately report the suspicion and the information upon which it is based to the Director regarding an allegation of abuse of a resident by a staff member that could have resulted in harm or a risk of harm to the resident.

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Rationale and Summary

A review of the licensee's investigation file and the critical incident noted that an alleged incident of abuse of a resident by a staff member was not immediately reported to the Director. This was confirmed in an interview with the Director of Care. Failing to immediately report all allegations of abuse to the Director places residents at risk of harm.

Sources

Critical Incident Report, licensee investigation file and an interview with the Director of Care.

[719340]