

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** August 1, 2025

**Inspection Number:** 2025-1179-0003

**Inspection Type:**

Critical Incident

**Licensee:** Rural Healthcare Innovations

**Long Term Care Home and City:** Dundas Manor Nursing Home, Winchester

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 31, 2025 and August 1, 2025

The following intake(s) were inspected:

- Intake: #00147417/CI #2674-000006-25 - related to a fall resulting in injury.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Documentation

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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**Non-compliance with: FLTCA, 2021, s. 6 (9) 1.**

Plan of care

s. 6 (9) The licensee shall ensure that the following are documented:

1. The provision of the care set out in the plan of care.

The licensee has failed to ensure that the documentation of the care provided to a resident was completed. Specifically, the documentation in Point of Care (POC) for a specific fall prevention intervention was missing for several shifts in May 2025, June 2025, and July 2025. A staff member confirmed that the specific fall prevention intervention was to be documented in POC.

Sources: The resident's health records, interview with staff members.