

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: November 21, 2024

Inspection Number: 2024-1174-0003

Inspection Type:
Complaint

Licensee: Key Nursing Homes Inc.

Long Term Care Home and City: E. J. McQuigge Lodge, Cannifton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 20, 21, 2024.

The following intake(s) were inspected:

- Intake: #00128170 -Complaint related to the processing of admission applications.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Admission, Absences and Discharge

INSPECTION RESULTS

WRITTEN NOTIFICATION: Approval by Licensee

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 179 (3)

Approval by licensee

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s. 179 (3) Subject to subsections (4) and (5), the licensee shall, within five business days after receiving the request mentioned in clause (1) (b), do one of the following:

1. Give the appropriate placement co-ordinator the written notice required under subsection 51 (8) of the Act.
2. If the licensee is withholding approval for the applicant's admission, give the written notice required under subsection 51 (9) of the Act to the persons mentioned in subsection 51 (10) of the Act.

The licensee failed to give or withhold approval for applicant's admission to the home within 5 business days.

The home's current admissions list was reviewed and applications were identified that had not yet been approved or had their approval withheld within 5 business days.

Sources: Staff interviews, review of the home's list of outstanding applications for admission.