

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: October 9, 2025

Inspection Number: 2025-1174-0002

Inspection Type:
Critical Incident

Licensee: Keay Nursing Homes Inc.

Long Term Care Home and City: E. J. McQuigge Lodge, Cannifton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 7-9, 2025

The following intake(s) were inspected:

- Intake: #00157543 - 2668-000005-25 - Outbreak Declared

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection prevention and control program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Non-compliance with: O. Reg. 246/22, s. 102 (8)

Infection prevention and control program

s. 102 (8) The licensee shall ensure that all staff participate in the implementation of the program, including, for greater certainty, all members of the leadership team, including the Administrator, the Medical Director, the Director of Nursing and Personal Care and the infection prevention and control lead. O. Reg. 246/22, s. 102 (8).

The licensee failed to ensure that all staff participated in the implementation of the Infection Prevention and Control (IPAC) program, when staff did not comply with the Hand Hygiene Policy. Specifically, on October 7 2025, staff were observed not monitoring and ensuring residents hand hygiene is completed before and after meals.

Sources: Observation of dining room on October 7, 2025, Hand Hygiene Policy, section 8.0 (March, 2025), Interview with PSW.