



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Jul 10, 11, 12, 13, 16, 17, 18, 19, 26, Oct 4, 2012; 2012\_049143\_0031; Complaint

Licensee/Titulaire de permis

KEY NURSING HOMES INC
10-112 Red Pine Road, P.O. Box 21, GRAND BEND, ON, N0M-1Z0

Long-Term Care Home/Foyer de soins de longue durée

E. J. MCQUIGGE LODGE
38 Black Diamond Road, P.O. Box 68, Cannifton, ON, K0K-1K0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

PAUL MILLER (143)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with The Administrator, the Acting Administrator/Director of Nursing, Administrative Assistant, Office Assistant, the Licensee, Chartered Accountant, Registered Nurses, Personal Support Workers, Health Care Aids, residents and family members.

During the course of the inspection, the inspector(s) Following discussions with Ministry of Health and Long Term Care Senior Management Staff a written request (dated September 10, 2012) was mailed to the Licensee. The Licensee was instructed to provide clarifications in respect of charges from the Program Envelop, Nursing and Personal Care Envelope as well as charges to the Other Accommodation Envelope. The Licensee was instructed to revise the Long-Term Care Home Annual Reports and to submit them to the Financial Management Branch along with documentation from their auditor confirming any changes.

Reviewed nursing schedules, time and pay records, job descriptions, payroll records for 2003-2010 as well as June 28, 2012 payroll records, 2009 and 2010 Long Term Care Home Annual Audited Reports and Ministry of Health and Long Term Care 2011 Staffing Survey Report as well reviewed non arms length transactions.

The following Inspection Protocols were used during this inspection:

Admission Process



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Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Table with 2 columns: Legend and Legendé. Legend includes WN (Written Notification), VPC (Voluntary Plan of Correction), DR (Director Referral), CO (Compliance Order), WAO (Work and Activity Order). Legendé includes Avis écrit, Plan de redressement volontaire, Aiguillage au directeur, Ordre de conformité, Ordres : travaux et activités. The table also contains text explaining non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) and the corresponding non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD).

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 225. Posting of information Specifically failed to comply with the following subsections:

- s. 225. (1) For the purposes of clause 79 (3) (q) of the Act, every licensee of a long-term care home shall ensure that the information required to be posted in the home and communicated to residents under section 79 of the Act includes the following:
1. The fundamental principle set out in section 1 of the Act.
2. The home's licence or approval, including any conditions or amendments, other than conditions that are imposed under the regulations or the conditions under subsection 101 (3) of the Act.
3. The most recent audited report provided for in clause 243 (1) (a).
4. The Ministry's toll-free telephone number for making complaints about homes and its hours of service.
5. Together with the explanation required under clause 79 (3) (d) of the Act, the name and contact information of the Director to whom a mandatory report shall be made under section 24 of the Act. O. Reg. 79/10, s. 225 (1).

Findings/Faits saillants :

- 1. On July 10, 2012 it was observed that a copy of the 2010 audited reconciliation reported was not posted in the home. The licensee has failed to comply with Ontario Regulation 79/10 sec 225.(1) 3.

Issued on this 4th day of October, 2012



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prévus le Loi de 2007 les  
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Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in black ink, appearing to read "P. Miller". The signature is written in a cursive style with a large initial "P" and a long, sweeping underline.