

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**North District**

159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

**Original Public Report**

<b>Report Issue Date:</b> January 2, 2024	
<b>Inspection Number:</b> 2023-1542-0004	
<b>Inspection Type:</b> Critical Incident Follow up	
<b>Licensee:</b> The Board of Management for the District of Parry Sound East	
<b>Long Term Care Home and City:</b> Eastholme Home for the Aged, Powassan	
<b>Lead Inspector</b> Charlotte Scott (000695)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): December 11-14, 2023

The following intake(s) were inspected:

- Follow-up #: 1 - O. Reg. 246/22 - s. 40;
- One intake related to an outbreak in the home; and,
- One intake related to improper/ incompetent care of a resident by staff.

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**North District**

159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2023-1542-0003 related to O. Reg. 246/22, s. 40 inspected by Charlotte Scott (000695)

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Prevention of Abuse and Neglect

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Binding on Licensees

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 184 (3)**

Directives by Minister

Binding on licensees

s. 184 (3) Every licensee of a long-term care home shall carry out every operational or policy directive that applies to the long-term care home.

The licensee has failed to ensure that when in a Covid-19 outbreak, the Infection Prevention and Control (IPAC) audit was completed weekly as required by the

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**North District**

159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

Minister's Directive: COVID-19 response measures for long-term care homes  
Effective: August 30, 2022.

**Rationale and Summary**

An outbreak of Covid-19 was declared by Public Health and was declared over by Public Health weeks later.

Record review of the home's Public Health Ontario IPAC Audits during the outbreak period identified that an audit was not completed for thirteen consecutive days.

There was low risk and impact to resident's when the home did not complete the Public Health Ontario IPAC Audit weekly during an outbreak of Covid-19.

**Sources:** Minister's Directive: COVID-19 response measures for long-term care homes effective: August 30, 2023, COVID-19 guidance document for long-term care homes in Ontario; review of the home's IPAC Self-Assessment Audit for Long-Term Care and Retirement Homes by Public Health Ontario; and interview with IPAC Lead.

[000695]