

Original Public Report

Report Issue Date July 14, 2022
Inspection Number 2022_1268_0001
Inspection Type
 Critical Incident System Complaint Follow-Up Director Order Follow-up
 Proactive Inspection SAO Initiated Post-occupancy
 Other _____

Licensee
Eden House Care Facility Inc.

Long-Term Care Home and City
Eden House Nursing Home, Guelph

Lead Inspector
Robert Spizzirri (705751)

Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred on the following date(s): July 5–8, 11–13 of 2022.

The following intake(s) were inspected:

- #007372-22 (Complaint) related to resident care and services.
- #011044-22 (Complaint) related to medication management.
- #008946-22 (Critical Incident) related to fall prevention.

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Medication Management
- Resident Care and Support Services

INSPECTION RESULTS

During the course of this inspection, the inspector made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.