

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: April 26, 2024	
Inspection Number: 2024-1268-0003	
Inspection Type: Critical Incident	
Licensee: Eden House Care Facility Inc.	
Long Term Care Home and City: Eden House Nursing Home, Guelph	
Lead Inspector Nuzhat Uddin (532)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 17-19, 22, 2024.

The following intake(s) were inspected:

- Intake: #00111850 was related to resident to resident abuse.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Prevention of Abuse and Neglect

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Prevention of Abuse

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 24 (1)

Duty to protect

s. 24 (1) Every licensee of a long-term care home shall protect residents from abuse by anyone and shall ensure that residents are not neglected by the licensee or staff.

The licensee has failed to ensure that a resident was protected from abuse by another resident.

r. 2. (1) For the purposes of the definition of "abuse" in subsection 2 (1) of the Act, "sexual abuse" means: any non-consensual touching, behavior or remarks of a sexual nature or sexual exploitation directed towards a resident by a person other than a licensee or staff member.

A staff noted that a resident was inappropriately touching another resident.

Both Administrator and the Director of Care (DOC) said that the resident was not able to provide consent.

Sources:

Review of residents' progress notes, review of care plan of residents, home's investigation notes. Interview with the police, PSW, RPN and the home's DOC and the Administrator.

[532]