

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

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Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: June 5, 2025

Inspection Number: 2025-1268-0005

Inspection Type:

Complaint
Critical Incident

Licensee: Eden House Care Facility Inc.

Long Term Care Home and City: Eden House Nursing Home, Guelph

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 2-5, 2025

The following intake(s) were inspected:

- Intake: #00145844 - related to respiratory outbreak
- Intake: #00146235 - Complaint related to the Medical Director also being the owner of the home

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Reporting and Complaints

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.