

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: December 15, 2025
Inspection Number: 2025-1543-0007
Inspection Type: Critical Incident
Licensee: Corporation of the County of Elgin
Long Term Care Home and City: Elgin Manor, St Thomas

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 8, 9, 11, 15, 2025

The inspection occurred offsite on the following date(s): December 10, 2025

The following intake(s) were inspected:

- Intake: #00162070 - alleged improper care of a resident.
- Intake: #00162386 - Injury of unknown origin to a resident.
- Intake: #00162938 - related to an Outbreak.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Transferring and positioning techniques

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

A staff did not use safe transferring and positioning techniques when assisting a resident, with the aid of a mechanical lift and a second staff, resulting in an injury to the resident.

Sources: CIS#M518-000039-25, Interview with the Director Of Care.