

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: April 29, 2025

Inspection Number: 2025-1354-0003

Inspection Type:

Proactive Compliance Inspection

Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

Long Term Care Home and City: Elginwood, Richmond Hill

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 15-16, 22-24, 28-29, 2025

The following intake(s) were inspected:

An intake related to Proactive Compliance Inspection (PCI)

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Food, Nutrition and Hydration
- Medication Management
- Residents' and Family Councils
- Infection Prevention and Control
- Safe and Secure Home
- Prevention of Abuse and Neglect
- Staffing, Training and Care Standards
- Quality Improvement
- Residents' Rights and Choices

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Pain Management

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: FLTCA, 2021, s. 6 (10) (b)

Plan of care

s. 6 (10) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when, (b) the resident's care needs change or care set out in the plan is no longer necessary; or

The licensee has failed to ensure that when a resident's dietary care needs were changed, their written care plan was revised accordingly.

The resident's diet texture and fluid consistency order in Point Click Care (PCC) and physician's order sheet were changed on a specific date, however the resident's written care plan was not revised accordingly.

Registered Practical Nurse (RPN) #105 revised the care plan according to the order.

Sources: Observation, the resident's clinical records, interviews with RPN #105, the home's Food Service Manager, and Dietary Aide (DA) #104.

Date Remedy Implemented: April 15, 2025

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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