

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

North District  
159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

**Report Issue Date:** December 12, 2025

**Inspection Number:** 2025-1353-0008

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** Valley East Long Term Care Centre Inc.

**Long Term Care Home and City:** Elizabeth Centre, Val Caron

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 8-11, 2025.  
The inspection occurred offsite on the following date(s): December 9, 2025.

The following intake(s) were inspected:

- Intake: related to concerns about the resident transfer assessments being completed.
- Intake: related to concerns of potential physical abuse of staff to a resident.
- Intake: related to concerns of potential neglect of a resident by staff
- Intake: related to concerns of potential improper care of a resident by staff.
- Intake: related to concerns of potential physical abuse of a resident to a resident.

The following **Inspection Protocols** were used during this inspection:

Contenance Care  
Resident Care and Support Services  
Prevention of Abuse and Neglect  
Responsive Behaviours  
Reporting and Complaints

## INSPECTION RESULTS



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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