

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

North District  
159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

<b>Report Issue Date:</b> January 16, 2026
<b>Inspection Number:</b> 2026-1353-0001
<b>Inspection Type:</b> Complaint
<b>Licensee:</b> Valley East Long Term Care Centre Inc.
<b>Long Term Care Home and City:</b> Elizabeth Centre, Val Caron

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 14 - 16, 2026

The following intake(s) were inspected:

- One intake related to air temperature and housekeeping.

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Air temperature

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 24 (1)**

Air temperature

s. 24 (1) Every licensee of a long-term care home shall ensure that the home is maintained at a minimum temperature of 22 degrees Celsius.

Air temperature monitoring records showed multiple dates on which temperatures in resident care areas fell below the required minimum of 22 degrees Celsius.



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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**Sources:** The home's air temperature logs; and interviews with Environmental Services Manager and CO-Director of Care.



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