

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: March 5, 2025

Inspection Number: 2025-1628-0001

Inspection Type:

Critical Incident

Licensee: The Corporation of the City of Guelph

Long Term Care Home and City: The Elliott Long Term Care Residence, Guelph

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 3-5, 2025

The following intake(s) were inspected:

- Intake: #00137238 - M633-000001-25: Enteric outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

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(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the standard issued by the Director with respect to Infection Prevention and Control (IPAC), was implemented. Specifically, the licensee has failed to ensure that, in accordance with the IPAC Standard, revised September 2023, section 9.1 (f), staff follow the additional personal protective equipment (PPE) requirements, including appropriate selection of PPE.

The inspector observed a personal support worker (PSW) enter a resident's room, who was in droplet contact precautions. The inspector observed the PSW enter the room without donning the appropriate PPE. The inspector observed the staff crouched next to the resident, touching them on the shoulder and providing the resident with a drink.

Source: IPAC Standard for Long-Term Care Homes - April 2022, Revised September 2023, observation of the PSW, interviews with the PSW, a registered nurse (RN), and the IPAC Lead.