

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: March 13, 2026
Inspection Number: 2026-1628-0003
Inspection Type: Proactive Compliance Inspection
Licensee: The Corporation of the City of Guelph
Long Term Care Home and City: The Elliott Long Term Care Residence, Guelph

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 5, 9-13, 2026
The inspection occurred offsite on the following date(s): March 6, 2026

The following intake(s) were inspected:

- Intake: #00172000 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home
Recreational and Social Activities

INSPECTION RESULTS

WRITTEN NOTIFICATION: Doors in a Home

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 12 (2)

Doors in a home

s. 12 (2) The licensee shall ensure that there is a written policy that deals with when doors leading to secure outside areas must be unlocked or locked to permit or restrict unsupervised access to those areas by residents.

The home's policy states balconies are to be locked to prevent unsupervised access.

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Doors to the balconies on two Resident Home Areas were unlocked for a period of time while unsupervised, with several residents sitting in the area.

Sources: observations, interviews with staff, and record review of a policy.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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