

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: August 20, 2025

Inspection Number: 2025-1316-0002

Inspection Type:
Follow up

Licensee: Riverside Health Care Facilities Inc.

Long Term Care Home and City: EMO Health Centre, Emo

INSPECTION SUMMARY

The inspection occurred offsite between August 13-15, 2025.

One follow-up intake was inspected related to air temperatures under Ontario Regulation (O. Reg. 246/22) s. 24 (3).

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found **NOT** to be in compliance:

A previous order related to O. Reg. 246/22, s. 24 (3)

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Air temperature

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 104 (4)

Conditions of licence

s. 104 (4) Every licensee shall comply with the conditions to which the licence is

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subject.

A CO was related to O. Reg 246/22, s. 24 (3) was not complied with.

The following components of the order were not complied:

- a) Develop and implement a process for ensuring that air temperatures are monitored and documented as required in O. Reg 246/22, s. 24 (3), and
- b) Implement a weekly auditing process for four weeks to ensure air temperatures are monitored and documented. Keep a written record of the audit tool, the results of each audit, and any corrective action taken.

The licensee has failed to develop and implement a process for ensuring that air temperatures were monitored and documented as required under O. Reg 246/22, s. 24 (3), when the home verified that the process for air temperature monitoring and documentation had remained in development. The licensee also failed to implement a weekly auditing process to ensure air temperatures were monitored and documented when the home verified that no auditing tool had yet to be developed.

Sources: An Inspection Report, the home's policies titled "Monitoring of LTC Air Temperatures" #ORG-RES-LTC-A-50 last approved June 20, 2023 and "EUPRY Temperature Monitoring Procedure", interviews with staff.

An Administrative Monetary Penalty (AMP) is being issued on this written notification AMP #001

NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)

The Licensee has failed to comply with FLTCA, 2021

Notice of Administrative Monetary Penalty AMP #001

Related to Written Notification NC #001

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is required to pay an administrative penalty of \$1100.00, to be paid within 30 days from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is

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being issued for the licensee's failure to comply with an order under s. 155 of the Act.

Compliance History:

In the last 36 months under (Ontario Regulation 246/22) s. 24 (3) was issued.

This is the first AMP that has been issued to the licensee for failing to comply with this requirement.

Invoice with payment information will be provided under a separate mailing after service of this notice.

Licensees must not pay an AMP from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the AMP.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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