

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Original Public Report

Report Issue Date: June 27, 2023	
Inspection Number: 2023-1231-0003	
Inspection Type: Complaint	
Licensee: Schlegel Villages Inc.	
Long Term Care Home and City: Erin Mills Lodge Nursing Home, Mississauga	
Lead Inspector Emmy Hartmann (748)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 7-8, and 12, 2023.

The following intake(s) were inspected:

- Intake #00089252 was a complaint related to cooling requirements.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Air Temperature

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 24 (2) 1.

The licensee has failed to ensure that the air temperature in at least two resident bedrooms in different parts of the home, was measured and documented at least, once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

Rationale and Summary

A staff member was observed using a laser thermometer in a resident home area. Two staff members verified that they used the laser thermometer to measure the temperature in four resident rooms and they documented the measurements in the Air Temperature Log Book.

The manufacturer's instructions did not identify air temperature measurement as an indication for use of the laser thermometer; and the Administrator identified the laser thermometer measured surface area temperature and not air temperatures.

There was a risk of heat related interventions not being implemented when needed, as air temperatures were not taken in resident rooms as required.

Sources: Observations; interviews with staff, and Administrator.

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WRITTEN NOTIFICATION: Air Temperature

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 24 (4)

The licensee has failed to ensure that when air conditioning was not working in four resident rooms; that the temperatures were measured and documented in writing once a day.

Rationale and Summary

The Environmental Services Manager (ESM) identified that the air conditioning in four resident rooms was not working. The administrator and DOC verified that the air conditioning was not working for eight days.

The home only took temperatures of the resident rooms on two of the eight days that the air conditioning was not working.

The residents in the affected rooms, may have been at increased risk for heat related illnesses when the air conditioning was not working in their rooms, and temperature was not taken.

Sources: Home's temperature log; interview with ESM, Administrator, and DOC.

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