

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Public Report**

**Report Issue Date:** May 8, 2025

**Inspection Number:** 2025-1081-0002

**Inspection Type:**

Critical Incident

**Licensee:** CVH (No. 8) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

**Long Term Care Home and City:** Errinrung Long Term Care Home, Thornbury

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): May 5 – 8, 2025

The following intake(s) were inspected:

- Intake: #00140196, CI# 2513-000005-25 – Unexpected death of a resident

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

**INSPECTION RESULTS**

**WRITTEN NOTIFICATION: Integration of assessments, care**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (4) (a)**

Plan of care

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s. 6 (4) The licensee shall ensure that the staff and others involved in the different aspects of care of the resident collaborate with each other,

(a) in the assessment of the resident so that their assessments are integrated and are consistent with and complement each other; and

The licensee has failed to ensure that staff and others involved in the different aspects of the care of a resident collaborated with each other, in the assessment of the resident's level of assistance in their activities of daily living (ADL) so that their assessments were integrated and were consistent with and complimented each other.

The resident was assessed on three occasions with an outcome from each assessment showing inconsistent results, indicating varying levels of required assistance. When the assessments of the resident's care requirements were not consistent and integrated with each other, it may have lead to confusion on the level of care the resident required.

**Source:** Clinical assessments, progress note, care plan, interview with staff