

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: August 27, 2025

Inspection Number: 2025-1081-0004

Inspection Type:

Complaint
Critical Incident

Licensee: CVH (No. 8) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Errinrung Long Term Care Home, Thornbury

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 18-20, 22, 25-27, 2025

The following intake(s) were inspected:

- Intake: #00150027 - Related to alleged neglect
- Intake: #00150379 - Complaint related to alleged neglect
- Intake: #00152253 - Complaint related to multiple concerns
- Intake: #00154335 - Related to infection prevention and control
- Intake: #00155195 - Related to a fall

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.