

Health System Accountability and Performance**Division****Performance Improvement and Compliance Branch****Division de la responsabilisation et de la
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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
May 24, 25, 2012	2012_023155_0018	Complaint

Licensee/Titulaire de permisPROVINCIAL NURSING HOME LIMITED PARTNERSHIP
1090 MORAND STREET, WINDSOR, ON, N9G-1J6**Long-Term Care Home/Foyer de soins de longue durée**ERRINRUNG NURSING HOME, DIVISION OF PROVINCIAL NURSING HOME LIMITED PARTNERSHIP
67 Bruce Street, P.O. Box 7069, THORNBURY, ON, N0H-2P0**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SHARON PERRY (155)

Inspection Summary/Résumé de l'inspection**The purpose of this inspection was to conduct a Complaint inspection.****During the course of the inspection, the inspector(s) spoke with General Manager, Director of Care, Registered Nurse, (2) Registered Practical Nurses, (3) Personal Support Workers and (6) Residents.****During the course of the inspection, the inspector(s) toured the resident living areas, observed staff's interactions with residents, and reviewed resident clinical records.****The log number of this inspection is L-000303-12.****The following Inspection Protocols were used during this inspection:****Dignity, Choice and Privacy****There are no findings of Non-Compliance as a result of this inspection.****NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 25th day of May, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

