

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: April 10, 2026

Inspection Number: 2026-1081-0002

Inspection Type:
Complaint

Licensee: CVH (No. 8) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Errinrung Long Term Care Home, Thornbury

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 1-2 and 7-10, 2026

The following intake(s) were inspected:

- Intake #00167455: Complainant related an allegation of emotional abuse towards resident by staff unknown, missing personal items and concerns with trespass order.

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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