



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection  
prévus le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

**Division**

**Performance Improvement and Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé**

**Direction de l'amélioration de la performance et de la  
conformité**

London Service Area Office

291 King Street, 4th Floor

LONDON, ON, N6B-1R8

Telephone: (519) 675-7680

Facsimile: (519) 675-7685

Bureau régional de services de London

291, rue King, 4<sup>ème</sup> étage

LONDON, ON, N6B-1R8

Téléphone: (519) 675-7680

Télécopieur: (519) 675-7685

Public Copy/Copie du public

| Date(s) of inspection/Date(s) de l'inspection | Inspection No/ No de l'inspection | Type of Inspection/Genre d'inspection |
|-----------------------------------------------|-----------------------------------|---------------------------------------|
| Jul 3, 4, 2012                                | 2012_092203_0019                  | Complaint                             |

**Licensee/Titulaire de permis**

PROVINCIAL NURSING HOME LIMITED PARTNERSHIP  
1090 MORAND STREET, WINDSOR, ON, N9G-1J6

**Long-Term Care Home/Foyer de soins de longue durée**

ERRINRUNG NURSING HOME, DIVISION OF PROVINCIAL NURSING HOME LIMITED PARTNERSHIP  
67 Bruce Street, P.O. Box 7069, THORNBURY, ON, N0H-2P0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CARMEN PRIESTER (203)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint Inspection.

During the course of the inspection, the inspector(s) spoke with the physician, the Administrator, the Clinical Coordinator, and the Registered staff

During the course of the inspection, the inspector(s) reviewed the clinical record, interviewed staff, observed resident care, reviewed policies and procedures related to L-000899-12

The following Inspection Protocols were used during this inspection:

Dignity, Choice and Privacy

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

| Legend                             | Legendé                               |
|------------------------------------|---------------------------------------|
| WN – Written Notification          | WN – Avis écrit                       |
| VPC – Voluntary Plan of Correction | VPC – Plan de redressement volontaire |
| DR – Director Referral             | DR – Aiguillage au directeur          |
| CO – Compliance Order              | CO – Ordre de conformité              |
| WAO – Work and Activity Order      | WAO – Ordres : travaux et activités   |

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 4th day of July, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

