

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**North District**

159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

**Original Public Report**

<b>Report Issue Date:</b> March 28, 2024	
<b>Inspection Number:</b> 2024-1104-0001	
<b>Inspection Type:</b> Complaint Critical Incident	
<b>Licensee:</b> Extendicare (Canada) Inc.	
<b>Long Term Care Home and City:</b> Extendicare Falconbridge, Sudbury	
<b>Lead Inspector</b> Amy Geauvreau (642)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Sylvie Byrnes (627)	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): March 18-20, 2024.

The inspection occurred offsite on the following date(s): March 21-22, 2024.

The following intake(s) were inspected:

- Intake: related to alleged physical and financial abuse of a resident.
- Intake: complaint related to concerns of a resident's continence care.
- Intake: related to COVID-19 Outbreak.

The following **Inspection Protocols** were used during this inspection:

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Contenance Care  
Infection Prevention and Control  
Prevention of Abuse and Neglect  
Responsive Behaviours

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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