



**Inspection Report  
under the Long-Term  
Care Homes Act, 2007**

**Rapport d'inspection  
prévus le Loi de 2007  
les foyers de soins de  
longue durée**

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Sudbury Service Area Office  
159 Cedar Street, Suite 603  
Sudbury ON P3E 6A5

Bureau régional de services de Sudbury  
159, rue Cedar, Bureau 603  
Sudbury ON P3E 6A5

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Telephone: 705-564-3130  
Facsimile: 705-564-3133

Téléphone: 705-564-3130  
Télécopieur: 705-564-3133

Licensee Copy/Copie du Titulaire  Public Copy/Copie Public

<b>Date(s) of inspection/Date de l'inspection</b> October 5-7, 2010	<b>Inspection No/ d'inspection</b> 2010_154_2590_0Oct093803	<b>Type of Inspection/Genre d'inspection</b> Mandatory Report MR 2590-000026-10 Log# S-00067
<b>Licensee/Titulaire</b> Extendicare Northwestern Ontario Inc. [a subsidiary of Extendicare (Canada) Inc.] 3000 Steeles Ave, Suite 700, Markham, ON L3R 9W2 Fax: 905-470-5588		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Extendicare Falconbridge, 281 Falconbridge, Sudbury, ON P3A 5K4 Fax: 705-566-2997		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Gail Peplinskie #154, Anne Costeloe #177		
<b>Inspection Summary/Sommaire d'inspection</b>		

The purpose of this inspection was to conduct a Mandatory Report inspection.

During the course of the inspection, the inspectors spoke with: the Administrator, the Acting Director of Care, some registered nurses and Personal Support Workers (PSW)

During the course of the inspection, the inspectors:

- reviewed a resident health care record
- reviewed home's orientation and education schedule
- walked through a resident care unit in the afternoon

The following Inspection Protocol was used during this inspection:

- Responsive Behaviours

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

**NON-COMPLIANCE / (Non-respectés)**

<b>Definitions/Définitions</b>  <b>WN – Written Notifications/Avis écrit</b> <b>VPC – Voluntary Plan of Correction/Plan de redressement volontaire</b> <b>DR – Director Referral/Régisseur envoyé</b> <b>CO – Compliance Order/Ordres de conformité</b> <b>WAO – Work and Activity Order/Ordres: travaux et activités</b>	
<p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p> <p>Non-compliance with requirements under the <i>Long-Term Care Homes Act, 2007</i> (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p>	<p>Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.</p> <p>Non-respect avec les exigences sur le <i>Loi de 2007 les foyers de soins de longue durée</i> à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.</p>

**WN #1:** The Licensee has failed to comply with the LTCHA, 2007, S.O. 2007, c.8, s. 6(1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out, (c) clear directions to staff and others who provide direct care to the resident.

**Findings:**

1. The plan of care for a resident does not include clear directions to staff and others who provide direct care related to socially inappropriate behaviour.
2. The plan of care for a resident does not include clear directions to staff and others who provide direct care related to managing aggressive behaviour.
3. The plan of care for a resident does not include clear directions to staff and others who provide direct care related to the number of staff required to provide personal care.
4. The plan of care for a resident does not include clear directions to staff and others who provide direct care related to risk of falls.
5. The plan of care for a resident does not include clear directions to staff and others who provide direct care related to retaliatory actions taken by other residents in response to the resident's wandering and aggressive behaviours.
6. The plan of care does not include clear directions to staff and others who provide direct care to the resident related to the resident's toileting routines and continence care.

<b>Inspector ID #:</b>	#154
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<b>Signature of Licensee or Representative of Licensee</b> <b>Signature du Titulaire du représentant désigné</b>	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>
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**Rapport  
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le *Loi de 2007 les  
foyers de soins de  
longue durée***

<i>Fayed to Licencee</i>		<i>Septinche</i>	
<b>Title:</b>	<b>Date:</b> <i>Oct. 18/10</i>	<b>Date of Report:</b>	<i>Oct 15/10.</i>