



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection March 2, 2011	Inspection No/ d'inspection 2011_146_2892_01Mar161041	Type of Inspection/Genre d'inspection CI 2892-000004-11 H-00385
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Licensee/Titulaire
Extencicare (Canada) Inc., 3000 Steeles Avenue East, Suite 700, Markham, ON., L3R 9W2

Long-Term Care Home/Foyer de soins de longue durée
Extencicare Halton Hills, 9 Lindsay Court, Georgetown, ON., L7G 6G9

Name of Inspector(s)/Nom de l'inspecteur(s)
Barbara Naykalyk-Hunt, #146

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a mandatory report inspection.

During the course of the inspection, the inspector spoke with: the Administrator, the Director of Care, the Associate Director of Care, the office manager and 2 identified residents.

During the course of the inspection, the inspector: reviewed the notes of the Director of Care, Associate Director of Care and the office manager, reviewed the health files of the 2 identified residents and interviewed the same residents.

The following Inspection Protocols were used during this inspection: Prevention of abuse, neglect and retaliation

Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités



The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s.24(1)

24(1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident.

Findings:

1. The home was notified of the alleged abuse by the resident on a certain date. The Critical Incident report was submitted to the MOHLTC 12 days later.

WN #2: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s.6(7)

6(7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

Findings:

1. The plan of care for an identified resident states that the resident requires 2 persons to provide incontinence care. According to an observer, the PSW provided incontinence care unassisted to the identified resident.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Barbara Smythelyf-Hurst

Title:

Date:

Date of Report: (if different from date(s) of inspection).

April 1, 2011