

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée****Long-Term Care Operations Division  
Long-Term Care Inspections Branch****Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**Central West Service Area Office  
1st Floor, 609 Kumpf Drive  
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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 19, 2021	2021_738753_0005	024235-20, 024624- 20, 024877-20	Critical Incident System

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**Licensee/Titulaire de permis**Extendicare (Canada) Inc.  
3000 Steeles Avenue East Suite 103 Markham ON L3R 4T9**Long-Term Care Home/Foyer de soins de longue durée**Extendicare Halton Hills  
9 Lindsay Court Georgetown ON L7G 6G9**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**KATHERINE ADAMSKI (753), AMANDA COULTER (694), DANIELA LUPU (758),  
SHERRI COOK (633)**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): January 25 - 29, February 1 - 5, 8 - 12, 15 - 19, 2021**

**The following intakes were completed during this Critical Incident (CI) inspection:  
Log #024235-20 related to medication administration  
Log #024624-20 related to personal support services  
Log #024877-20 related to continence care**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Public Health Representatives, RAI MDS Co-Ordinator, Environmental Services Manager (ESM), Program Manager, Skin and Wound Care Lead, Registered Nurses (RN), Registered Dietitian, Registered Practical Nurses (RPN), residents, Director of Care Clerk (DOC Clerk), Personal Support Worker (PSW), Health Care Aides (HCA), Housekeeping, and Laundry Aides.**

**Observations were completed of residents and staff to resident care provision. Review of relevant documentation was completed.**

**PLEASE NOTE: This inspection was conducted concurrently with complaint inspection #2021\_738753\_0004 and follow-up inspection 2021\_738753\_0003. A Written Notification and Compliance Order related to O. Reg. 79/10, s. 50. (2) (b)(ii), were identified in this inspection (Log #024624-20) and will be issued in follow-up inspection #2021\_738753\_0003.**

**The following Inspection Protocols were used during this inspection:  
Continence Care and Bowel Management  
Medication  
Personal Support Services**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 31st day of March, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**