

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: July 15, 2025

Inspection Number: 2025-1120-0003

Inspection Type:

Complaint
Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Kapuskasing, Kapuskasing

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 7th to July 9th, 2025
The inspection occurred offsite on the following date(s): July 10th, July 11th, and July 14th, 2025

The following intake(s) were inspected:

- One intake related to the fall of a resident.
- One complaint related to the cleanliness of the home, the fall of a resident, and the facility.
- One complaint related to the cleanliness of the home.

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Safe and Secure Home
Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Housekeeping

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 93 (1)

Housekeeping

s. 93 (1) Every licensee of a long-term care home shall ensure that housekeeping services are provided seven days per week.

The licensee failed to ensure that housekeeping services were provided in the home seven days per week. Specifically, there were dates identified in the last six months where there was no housekeeping staff in the home.

Sources: Review of the homes housekeeping schedule; and interviews with staff.

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