

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

North District  
159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

**Report Issue Date:** April 29, 2026

**Inspection Number:** 2026-1120-0001

**Inspection Type:**  
Critical Incident

**Licensee:** Extendicare (Canada) Inc.

**Long Term Care Home and City:** Extendicare Kapuskasing, Kapuskasing

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 27-29, 2026

The following intake(s) were inspected:

- One Intake related to improper/incompetent care of a resident;
- One intake related to an incident involving a resident; and,
- One intake related to improper/incompetent care of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Food, Nutrition and Hydration

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (7)**

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

Staff did not follow the plan of care for a resident during meal service.

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Sources: Resident's care plan, progress notes, diet orders, staff interviews.

## WRITTEN NOTIFICATION: Food Production

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 78 (2) (c)**

Food production

s. 78 (2) The food production system must, at a minimum, provide for,  
(c) standardized recipes and production sheets for all menus;

In accordance with O. Reg. 246/22, s. 11 (1) (b), the licensee was required to ensure that the home's food production system was complied with. Specifically, staff did not follow the standardized recipe policy when they added an extra food item to a recipe.

Sources: Resident care plan, progress notes, the home's policy "Standardized Recipes", staff interviews

## WRITTEN NOTIFICATION: Dining and Snack Service

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 79 (1) 4.**

Dining and snack service

s. 79 (1) Every licensee of a long-term care home shall ensure that the home has a dining and snack service that includes, at a minimum, the following elements:

4. A process to ensure that food service workers and other staff assisting residents are aware of the residents' diets, special needs and preferences.

Staff were observed on a number of days, during both snack pass and fluid pass at

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meal times to be serving fluids without referencing the required resident information.

Sources: Snack and meal time observations, and staff interviews.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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