

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: March 6, 2026
Inspection Number: 2026-1176-0001
Inspection Type: Complaint Critical Incident
Licensee: Extendicare (Canada) Inc.
Long Term Care Home and City: Extendicare Kirkland Lake, Kirkland Lake

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 2 - 6, 2026

The following intake(s) were inspected:

- ▢ One complaint related to resident care and operations; and
- ▢ One intake related to a fall of a resident resulting in injury

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (10) (b)

Plan of care

s. 6 (10) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,

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(b) the resident's care needs change or care set out in the plan is no longer necessary;
or

1.A resident's care plan was not updated to include revisions to their plan of care after there was a change to their health status.

Sources: a resident's care plan, progress notes, and interviews with staff.

2.A resident's plan of care indicated there was to be an identified intervention in place; however, direct care staff indicated the identified intervention had been discontinued.

Sources: a resident's care plan and progress notes, the inspector's observations, and interview with staff.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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