



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ottawa Service Area Office
347 Preston St, 4th Floor
OTTAWA, ON, K1S-3J4
Telephone: (613) 569-5602
Facsimile: (613) 569-9670

Bureau régional de services d'Ottawa
347, rue Preston, 4ième étage
OTTAWA, ON, K1S-3J4
Téléphone: (613) 569-5602
Télécopieur: (613) 569-9670

Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

Public Copy/Copie du public

Table with 4 columns: Report Date(s) / Date(s) du Rapport, Inspection No / No de l'inspection, Log # / Registre no, Type of Inspection / Genre d'inspection. Includes handwritten notes like '001 WB' and '000227-14'.

Licensee/Titulaire de permis

EXTENDICARE (CANADA) INC.
3000 STEELES AVENUE EAST, SUITE 700, MARKHAM, ON, L3R-9W2

Long-Term Care Home/Foyer de soins de longue durée

EXTENDICARE LAKEFIELD
19 FRASER STREET, P. O. BOX 910, LAKEFIELD, ON, K0L-2H0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

WENDY BERRY (102)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): April 10, 2014

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, several staff, several residents.

During the course of the inspection, the inspector(s) reviewed documentation related to the critical incident report; toured the home.

The following Inspection Protocols were used during this inspection:
Accommodation Services - Maintenance



Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Legendé

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 305.
Construction, renovation, etc., of homes**

Specifically failed to comply with the following:

- s. 305. (4) A licensee who is applying for the Director's approval under subsection (3) shall provide the Director with,**
- (a) plans or specifications relating to the work to be done; and O. Reg. 79/10, s. 305 (4).**
 - (b) a work plan describing how the work will be carried out, including how residents will be affected and what steps will be taken to address any adverse effects on residents. O. Reg. 79/10, s. 305 (4).**

Findings/Faits saillants :

1. Critical incident report 2843-000005-14 describes an incident involving a sprinkler system malfunction on March 18, 2014 which resulted in water damage within the long term care home. 2 residents were displaced within the home. 1 resident returned to her room on March 21/14; the other resident returned to her room on March 31, 2014 after completion of repairs.

The Director's approval under subsection (3) was not obtained by the licensee. Plans or specifications relating to the work to be done; and a work plan describing how the work was carried out, including how residents were affected and steps taken to address any adverse affects on residents, were not submitted. [s. 305. (4)]

Issued on this 23rd day of April, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Wendy Berry