

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: September 22, 2023	
Inspection Number: 2023-1171-0005	
Inspection Type: Complaint Critical Incident	
Licensee: Extendicare (Canada) Inc.	
Long Term Care Home and City: Extendicare Laurier Manor, Gloucester	
Lead Inspector Marko Punzalan (742406)	Inspector Digital Signature
Additional Inspector(s) Maryse Lapensee (000727)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 20, 21, 2023

The following intake(s) were inspected:

Intake: 000995318 – Complaint related to personal belongings removed from resident's room.

Intake: 00097720 – CI: 2579-000039-23 – Resident to resident physical abuse.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Responsive Behaviors
- Residents' Rights and Choices

INSPECTION RESULTS



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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