



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection November 30 and December 1, 2010	Inspection No/ d'inspection 2010_148_2665_29Nov151838	Type of Inspection/Genre d'inspection Complaint Log #O-002536
Licensee/Titulaire New Orchard Lodge Limited [a subsidiary of Extendicare (Canada) Inc.] 3000 Steeles Avenue East, Suite 700 Markham, Ontario L3R 9W2 Fax 905-470-5588		
Long-Term Care Home/Foyer de soins de longue durée Extendicare Laurier Manor 1715 Montreal Road Gloucester, Ontario K1J 6N4 Fax 613-741-8432		
Name of Inspector/Nom de l'inspecteur Amanda Nixon (ID #148)		
Inspection Summary/Sommaire d'inspection		



The purpose of this inspection was to conduct a complaint inspection related to the resident charges.

During the course of the inspection, the inspector spoke with the Clinical Coordinator, Receptionist and Office Manager responsible for resident charges and monthly financial statements and the Power of Attorney for the identified resident. Note, that on the date of the on-site inspection, November 30th 2010, the Administrator and Director of Care were not in the home.

During the course of the inspection, the inspector reviewed the following documents specific to an identified resident:

- Invoices from January 2010 to November 2010
- "Payer's Authorization for Pre-authorized Payments for Business Purposes"
- "Schedule D – Unfunded Services"

The following Inspection Protocols were used during this inspection:

- Resident Charges Inspection

There are no findings of Non-Compliance as a result of this inspection.

<p>Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné</p>	<p>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</p> <p><i>Amanda Nix RD LTCH Inspector</i></p>
<p>Title: _____ Date: _____</p>	<p>Date of Report: (if different from date(s) of inspection).</p> <p><i>December 6, 2010</i></p>