



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 26, 2010	2010_133_2665_26Oct124702	Complaint – Log #0-001424
Licensee/Titulaire: New Orchard Lodge Limited [a subsidiary of Extendicare (Canada) Inc.], 3000 Steeles Avenue East, Suite 700 Markham, Ontario L3R 9W2 Fax 905-470-5588		
Long-Term Care Home/Foyer de soins de longue durée : Extendicare Laurier Manor, 1715 Montreal Road, Gloucester, Ontario, K1N 5M2 Fax 613-741-8432		
Name of Inspector(s)/Nom de l'inspecteur(s) Jessica Lapensee (#133)		
Inspection Summary/Sommaire d'inspection		



The purpose of this inspection was to conduct a complaint inspection related to cleanliness and odors throughout the 4th floor.

During the course of the inspection, the inspector spoke with the Director of Care, registered nursing staff, personal support workers, a housekeeper and residents on the 4th floor.

During the course of the inspection, the inspector observed all resident's bedrooms and bathrooms on the 4th floor.

The following Inspection Protocol was used during this inspection:
Accommodation Services - Housekeeping

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. <i>Jessica Lapensee</i>
Title: _____ Date: _____	Date of Report: (if different from date(s) of inspection). <i>November 24, 2010</i>