



Ministry of Health and  
Long-Term Care

Ministère de la Santé et des  
Soins de longue durée

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée

Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch

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Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité

### Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jan 14, 2014	2013_287548_0002	O-000971- 13	Critical Incident System

#### Licensee/Titulaire de permis

NEW ORCHARD LODGE LIMITED  
3000 STEELES AVENUE EAST, SUITE 700, MARKHAM, ON, L3R-9W2

#### Long-Term Care Home/Foyer de soins de longue durée

EXTENDICARE LAURIER MANOR  
1715 MONTREAL ROAD, GLOUCESTER, ON, K1J-6N4

#### Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

RUZICA SUBOTIC-HOWELL (548)

#### Inspection Summary/Résumé de l'inspection



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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): December 19-20, 2013 on-site.**

**This inspection was conducted as of the result of two critical incident reports: involving one resident.**

**During the course of the inspection, the inspector(s) spoke with Director of Care, Associate Director of Care, Registered Nurse, Registered Practical Nurse, Health Care Aide and the resident.**

**During the course of the inspection, the inspector(s) observed staff/resident interaction and resident activities. Reviewed resident health care records. Reviewed home policies: Falls Prevention and Management Program- Resident Care Quality Indicators, Policy reference #:RESI-10-21-01, Version April 2013 and Post Fall Assessment- Resident Care Quality Indicators, Policy reference #:RESI-10-21-02, Version April 2013.**

**The following Inspection Protocols were used during this inspection:  
Falls Prevention**

**There are no findings of Non-Compliance as a result of this inspection.**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)  The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.  Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 14th day of January, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Ruzica Subotic - Howell