

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** June 9, 2025

**Inspection Number:** 2025-1055-0002

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** Extendicare (Canada) Inc.

**Long Term Care Home and City:** Extendicare London, London

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: June 4, 5, and 6, 2025

The following intake(s) were inspected:

- Intake: #00140129 - CIS # 2173-000005-25 Related to Infection Prevention and Control.
- Intake: #00142001 - CIS # 2173-000009-25 Related to Infection Prevention and Control.
- Intake: #00147930 - Complaint related to resident care.

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration  
Infection Prevention and Control  
Prevention of Abuse and Neglect  
Residents' Rights and Choices  
Palliative Care  
Pain Management

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## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.