

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: August 14, 2025

Inspection Number: 2025-1055-0004

Inspection Type:

Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare London, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 12, 13, 14, 2025

The following intake(s) were inspected:

- Intake: #00150235 - Critical Incident System Report 2173-000017-25 related to a fall.
- Intake: #00151336 - Critical Incident System Report 2173-000022-25 related to a fall.
- Intake: #00151481 - Critical Incident System Report 2173-000023-25 related to a fall.
- Intake: #00151735 - Critical Incident System Report 2173-000024-25 related to a fall.

An Inspection Manager was also onsite on August 14, 2025.

The following **Inspection Protocols** were used during this inspection:

Pain Management

Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.