

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 420
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559
ottawadistrict.mlrc@ontario.ca

Original Public Report	
Report Issue Date: November 28, 2022	
Inspection Number: 2022-1093-0003	
Inspection Type: Complaint Follow up Critical Incident System	
Licensee: Extendicare (Canada) Inc.	
Long Term Care Home and City: Extendicare Medex, Ottawa	
Lead Inspector Sarah Bradshaw (740814)	Inspector Digital Signature
Additional Inspector(s) Lisa Cummings (756)	

INSPECTION SUMMARY
<p>The Inspection occurred on the following date(s): November 8, 9, 10, 14, 15, 16, 17, 2022.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00004637- [CI: 2579-000014-22] Resident physical abuse toward co-resident. • Intake: #00005523- [CI: 2579-000016-22] Resident sustained injury resulting in hospital transfer. • Intake: #00007764-High Priority-Inspection #2022_1093_0002, CO #001, O. Reg. 79/10, s. 48(1)1, Failure to follow Licensee's Falls Prevention Policy; CDD: October 31, 2022. • Intake: #00007814- [CI: 2579-000018-22] Fall of resident resulting in hospital transfer. • Intake: #00011152- [CI: 2579-000024-22] Physical abuse of resident toward co-resident. • Intake: #00012098- [CI: 2579-000025-22] Fall of resident resulting in hospital transfer.

Previously Issued Compliance Order(s)

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The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2022-1093-0003 related to O. Reg. 79/10, s. 48 (1) 1. inspected by Sarah Bradshaw (740814)

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management
- Responsive Behaviours
- Prevention of Abuse and Neglect
- Skin and Wound Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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