

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: February 7, 2024	
Inspection Number: 2024-1093-0001	
Inspection Type: Complaint Critical Incident	
Licensee: Extendicare (Canada) Inc.	
Long Term Care Home and City: Extendicare Medex, Ottawa	
Lead Inspector Lisa Cummings (756)	Inspector Digital Signature
Additional Inspector(s) Linda Harkins (126)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 6, 7, 2024

The following intake(s) were inspected:

- Intakes #00104044, and #00104300 - Complaints regarding resident rights, living arrangements, and finances.
- Intake #00107139 (CI #2579-000002-24) - An allegation of resident to resident physical abuse.

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Responsive Behaviours
Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.