

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002
torontodistrict.mlhc@ontario.ca

Original Public Report	
Report Issue Date: November 4, 2022	
Inspection Number: 2022-1369-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: Extendicare (Canada) Inc.	
Long Term Care Home and City: Extendicare Mississauga, Mississauga	
Lead Inspector Noreen Frederick (704758)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The Inspection occurred on the following date(s):</p> <p>October 25, 2022 October 26, 2022 October 27, 2022 October 28, 2022 October 31, 2022</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00001875- [Complaint] related to sexual abuse • Intake: #00004136- [Complaint] related to staffing and air temperatures • Intake: #00005910- [CI: 2884-000008-22] related to sexual abuse

The following **Inspection Protocols** were used during this inspection:

- Prevention of Abuse and Neglect
- Staffing, Training and Care Standards

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Infection Prevention and Control
Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: DIRECTIVES BY MINISTER

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021 s.184 (3)

The licensee has failed to ensure that IPAC audits were carried out as required by the Minister's Directive.

Specifically, per section 1.1 of the Minister's Directive, licensees, in consultation with their joint health and safety committees or health and safety representatives, if any, shall ensure measures are taken to prepare for and respond to a COVID-19 outbreak, including ensuring the development and implementation of a COVID-19 Outbreak Preparedness Plan. This plan must, among other things, include conducting regular IPAC audits in accordance with this guidance document. Homes must complete IPAC audits every two weeks unless in outbreak. When a home is in outbreak IPAC audits must be completed weekly.

Review of the home's self-assessment IPAC audits revealed that two audits were not completed. The home was in an outbreak from July 4, 2022 to August 16, 2022, and from August 25, 2022 to September 1, 2022, and they were required to complete these audits weekly as per the Minister's Directive. The IPAC Manager acknowledged that two audits (one in July and one in August 2022) were missed.

Due to the home not ensuring that the IPAC self-assessments were completed, there was a missed opportunity for the home to identify areas of concerns and implement changes to the home's IPAC program.

Sources: record review of the home's IPAC self-assessment audits, COVID-19 guidance document for long-term care homes in Ontario last updated June 11, 2022, and interview with IPAC Manager #101.

[704758]