

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: May 22, 2025

Inspection Number: 2025-1369-0004

Inspection Type:

Critical Incident
Follow up

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Mississauga, Mississauga

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 7-8, 13, 15-16, and 20, 2025.

The following intake(s) were inspected:

- Intake #00140784/Critical Incident (CI) #2884-000007-25 related to allegation of improper care.
- Intake #00145651/CI #2884-000012-25 related to improper care resulting in injury.
- Intake #00142643/Follow-up #2884-000012-25 related to Compliance Order #001 issued at Inspection #2884-000012-25 for O. Reg. 246/22 s. 55 (2) (b) (iv).

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

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Order #001 from Inspection #2025-1369-0001 related to O. Reg. 246/22, s. 55 (2)
(b) (iv)

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Resident Care and Support Services
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Transferring and positioning techniques

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The licensee has failed to ensure that staff #105 and #106 used safe transferring and positioning techniques when transferring a resident with a mechanical lift and the resident sustained injuries.

Sources: Resident records, home's investigation notes and interview with Director of Care.